

QUALITY, ENVIRONMENT, HEALTH & SAFETY POLICIES

COMPANY OVERVIEW

Today LCA BALLAURI, thanks to the efforts of people involved, is a referenced and esteemed company in design, study and production of actuators, sensors and connection kits both for railway and automotive fields and in lighting systems for carriage and freight.

This position is the result of reliable performances, quality of products and services, ability to feel needs and expectations of internal resources (ownership and team) and third parties (customers, suppliers, and surrounding), really understanding their necessities and expectations improving the brand image on the market.

COMPANY MISSION

In a next future, LCA BALLAURI aims to consolidate its position on the market, improving the results achieved since the past years.

The future of the company depends on the added value of all team's job; and this is necessary to grant company's continuous growth, a correct competitiveness and satisfying revenues.

COMPANY POLICY FOR QUALITY, ENVIRONMENT AND SAFETY

LCA BALLAURI operates according to an integrated management system for quality and environment, compliant with UNI EN ISO 9001 and UNI EN ISO 14001 standards; this system supervises all company's activities fulfilling laws and regulations, and analyzes risks and opportunities generated by the operative context and targets that the Company aims to pursue and grant over time.

The Management believes in benefits coming from a management system based on international standards:

- ✓ regularly provide products and services compliant with Customer's requirements, laws and regulations
- ✓ opportunities to improve Customer's satisfaction
- ✓ Face risks and opportunities arising from the context and company's purposes
- ✓ Prove company's compliance to standards and regulations
- ✓ Grasp opportunities to prevent or mitigate environmental negative impacts and improve environmental positive aspects, particularly focusing on strategical and competitive impacts.

This management system is based on the following essential values:

- ✓ Management: supports the company organization leading the risks and opportunities even including the environmental management in the business processes, strategies and decisions of the Company.
- ✓ Ethics: transparency and ethics shall characterize both collective and individual behaviour. LCA BALLAURI's Ethic Code sets the principles of participation, transparency, independency, reciprocity and social responsibility as key factors for the development of quality and competitiveness of the Company.
- ✓ Health and Safety on the job: more than a law obligation, it is a commitment involving all the team; it means not only to respect obligation and rules, but also to create the suitable working conditions to achieve it.
- ✓ Customers: based on their needs, they are the main evaluators of our quality
- ✓ Product and Service: high performances, continuous improvement in proposals and final results are fundamental features to promote our skills and our brand image through our products and services on the market.
- ✓ Ourselves: to consolidate and improve outcomes, human resources are professionally trained, personally motivated and skilled in order to grant:
 - Information and participation at every organization level;
 - Sense of responsibility, productivity, self-control and efficiency;
 - Awareness of quality and environment policies and related objectives and goals; awareness of implications coming from uncompliance with management system, including the uncompliance to mandatory requirements, non conformities to laws and regulations, remarkable environmental aspects and impacts or potential aspects and impacts related to working activity;
 - Consideration of each individual as contributor for the efficiency of the management system, including benefits coming from the performances improvement;
 - Honesty and proaction in problem solving;
 - Respect of safety rules and work environment;
 - Share of success
- ✓ Positive revenues: being the concrete achieved target, positive revenues stimulate the company to go ahead on the route taken and to invest in equipment and personnel.

PURPOSE AND SCOPE

- Continuous improvement of current management model
- Continuous improvement of quality, effectiveness and efficiency of products and services
- Commitment to protect the environment, including pollution prevention and other significant commitments related to the organization context
- Satisfaction of customers's requests and realization of high quality level products
- Grant personnel's training ambitions, stimulating all personnel to apply its potential both in individual task and in team working, to avoid demotivation
- Respect applicable laws and regulations
- Involve suppliers as important elements of product's supply chain
- Make environmental laws and regulations acknowledged and respected
- Pursue pollution prevention, reinforcing proper processes, choosing the best available technology solutions, improving reliability of tools and machines, supervising the machinery maintenance, according to objectives set in Management quality documents
- Continuous improvement of environmental performances with controls and actions on main impacts of the organization, in particular: consumption of chemical substances, water, electricity, water drain, air polluting and noise emission, waste production and soil pollution.

The integrated management system is not exclusive interest of one function, but it involves all functions in the Company; it is based on the strong belief that continuous growth means constant self-evaluation, because continuous improvement requires everyone's involvement and commitment.

All objectives described in this document are detailed in the improvement plan where responsibilities and leadtime are defined. The improvement plan turns quality, environment and safety policies into concrete activities year by year.

The CEO, Mr UGO BALLAURI

